

TERMS AND CONDITIONS FOR CHALET RESERVATION

ELIGIBILITY

1. THE CHEVRONS members: Honorary, Ordinary and Associate.
2. Public (Singaporeans, Permanent Residents and MOM Work Pass holders) who are above 18 years old.

APPLICATION

1. Reservations are to be made by THE CHEVRONS members six (6) calendar months in advance with maximum two (2) chalet units at any one time; Public may reserve one (1) chalet unit three (3) calendar months in advance.
2. THE CHEVRONS members shall ensure that their membership is active during the booking period; otherwise public rates shall apply.
3. **Chalet reservations are to be made in person or online, and payment must be submitted within three (3) days from the date of reservation or it will be cancelled without notification.**
4. For reservations made within seven (7) days from check-in date, payment must be made by the next day or it will be cancelled without notification.
5. Reservations for continuous stay in different chalet units will not be accepted, and the maximum occupancy shall be 4 days 3 nights for all applicants.
6. Each chalet occupant will be given one (1) complimentary parking ticket for multiple entries—subject to parking lots availability— and one (1) BBQ pit during their stay. No reservation is required for the BBQ pit.
7. Chalet occupants are to engage the club's in-house caterer to provide for their catering needs in the chalet. **A penalty fee of S\$100 is applicable for engagement of external caterer.**
8. The chalet rates are as follows:

	MEMBERS		PUBLIC		PUBLIC (for booking period w.e.f June 2012)	
<u>REGULAR UNIT</u>	<u>2D1N</u>	<u>3D2N #</u>	<u>2D1N</u>	<u>3D2N #</u>	<u>2D1N</u>	<u>3D2N #</u>
Peak	\$115/-	\$210/-	\$180/-	\$300/-	\$200/-	\$360/-
Non-Peak	\$70/-	\$120/-	\$120/-	\$210/-	\$150/-	\$270/-
<u>PREMIUM UNIT</u>						
Peak	\$150/-	\$250/-	\$230/-	\$350/-	\$250/-	\$450/-
Non-Peak	\$100/-	\$160/-	\$180/-	\$260/-	\$200/-	\$360/-

3D2N Package Rates: For consecutive nights stay.

Peak Period: Friday to Sunday, Eve of Public Holidays, Public Holidays, Public Holidays-In-Lieu & School Holidays

Non-Peak Period: Monday to Thursday

PAYMENT

1. Payment must be made in person within three (3) days upon confirmation of reservation by the applicant with cash, NETS or Visa.

AMENDMENT / CANCELLATION

For amendment or cancellation of a confirmed chalet reservation, applicant must submit the request in person. Any changes will be considered as amendment / cancellation once the receipt is issued.

1. Notice given more than 30 days prior to check-in date: 15% of chargeable chalet rental fee.
2. Notice given between 15 to 30 days prior to check-in date: 25% of chargeable chalet rental fee.
3. Notice given between 7 to 14 days prior to check-in date: 50% of chargeable chalet rental fee.
4. Notice given less than 7 days prior to check-in date: 100% of chargeable chalet rental fee.
5. The refund amount will be issued by cheque within two (2) weeks from the date of request.

RIGHTS OF THE CLUB

1. The club management reserves the rights:
 - a. Not to accept any application it deems fit without explication;
 - b. To vary the terms and conditions at any time without prior notice.
2. Any violation of the regulations or any false declaration will render the occupants liable to be evicted from the chalets and barred from future application/occupation.

TERMS AND CONDITIONS FOR CHALET STAY

CHECK-IN

1. **Check-in time is between 1400hrs to 1900hrs.**
2. **All occupants who reserved the chalet must check in and check out personally.**
3. **A deposit of S\$50—payable by cash/NETS—is required upon check-in.**
4. Occupant will be given the chalet unit's key and a welcome folder at the Member Relations Office:
 - a. Occupant is required to counter check the quantity and condition of the items listed on the chalet inventory checklist provided in the welcome folder within the 1st hour upon check-in and report any discrepancy/damage to our Member Relations Officer. Otherwise, all items will be considered as accounted for and in good condition.
 - b. Occupant shall accept full responsibility and compensate the club for any damage and/or lost item in the chalet and any of the club's property.
5. Housekeeping service (e.g. changing of towels and provision of amenities, etc) is not available during your chalet stay.

CHECK-OUT

1. **Check-out time is between 0900hrs to 1200hrs.**

Late check-out fee will be imposed at:

- a. S\$50.00 for exceeding 15mins
- b. S\$100.00 for exceeding 45mins

2. Occupants are to call the Member Relations Officer at ext: 8896 / 8897 before 1200hrs to arrange for check-out inspection:
 - a. During the inspection, occupant will be advised of any damage and/or missing item by Housekeeping.
 - b. When the cost of replacement/rectification is not listed in the chalet inventory checklist (including immoderate stains, soils and damages), the club will withhold the deposit till the compensation amount is determined.
 - c. Upon satisfactory inspection and **full compliance with the terms and conditions stated**, the Member Relations Officer will process the refund of the \$50 deposit to the occupant (applicant).

RESTRICTION

The following are prohibited within the chalet:

1. **Smoking, gambling, possession and viewing of uncensored/illegal video tapes, discs and activities**
2. **Decorations in the chalet and its surrounding**
3. Cooking in any form and the use of personal electrical appliances
4. Pets
5. Sublet of the chalet unit / commercial uses

INDEMNITY

1. The club management shall not be held responsible for the loss of any valuables and money of the occupants and guests during their chalet stay or while using the facilities of the club.
2. The club and its staff will not be held liable for any injury or accident sustained by the occupants and guests during their stay or while using the facilities of the club.

USE OF CLUB'S FACILITIES

1. Chalet occupants may use the club's facilities except those reserved for club members only.
2. Chalet occupants are required to observe the respective dress codes—at all times—when patronising any of the club's facilities.

RIGHTS OF THE CLUB

1. The club management reserves the rights:
 - a. To charge the occupants for any loss, damage, cost of replacement or repair of any item in the chalet and at any of the club's facilities caused by the occupants;
 - b. To take action against any occupant found misusing or creating disturbance and/or nuisance at the chalet or the club's facilities. Such action may lead to the occupant being evicted immediately from the premise without refund of the rental and deposit; and
 - c. To vary the terms and conditions at any time without prior notice.
2. Chalet occupants shall permit reasonable access and inspection of the premise by security officers of the club and authorised personnel such as club management and police.
3. Any violation of the regulations or any false declaration will render the occupants liable to be evicted from the chalet and barred from future application/occupation.